

Beware

Of Internet Resellers That Can't Provide On-Site Service!

Direct Source Copiers Copy Faxes/copiers printers faxes/Refurb experts
A Matter of Fax **Business Needz**

Only JTF Can Guarantee 6 Hour Response Time Nationwide
36 Month On-Site Warranty Nationwide.

The Pretenders



ON SITE SERVICE NATIONWIDE

FACTORY COORDINATED **1**

Nationwide On-Site Service

12 Month Manufacturer Warranty

Do Not Fall For The Manufacturer Warranty Tactics!

- 1** Manufacturers **"Never Coordinate Any Warranty Work"** for the customers. Dealers are responsible for the Manufacturers Warranty, even though it's called the Manufacturers Warranty. The Manufacturers don't provide any support when you call for service. The Manufacturers always refer you back to the dealer when you call for support.

Imitated But Never Duplicated!

- 2** Unless you are buying from JTF, you won't get any service works during the warranty when you buy online. These resellers are obviously trying to compete with JTF's 36 Month On-Site Warranty without committing to provide any service. Most often, these resellers are one man home operations that drop ship the machines from the distribution channel like JTF and tell the customer that their machines come with Manufacturer Warranty and they should contact the Manufacturer when they need service. **FALSE!** These resellers are obviously trying to copy JTF's 36 Month Warranty policies without having the resources to provide the service. **DO NOT FALL FOR IT!**

All you need to do is to call the Manufacturer and ask about their warranties or call JTF and get the facts.

Do Manufacturers Guarantee Any Replacements?

- 3** There is no such a thing as **"90 Days Manufacturer's Replacement Guarantee"**. Do you know what happens when you receive a broken machine and you call the manufacturer? The manufacturers simply tell you to contact your dealer. Clearly this tactic is to be evasive and avoid any Warranty Responsibility.

Don't Sign Sales Orders !

- 4** You shouldn't be asked to sign any sales order before having your order shipped. **This is a Red Flag. Read it carefully.** Make sure they don't have any disclaimers in there. You shouldn't sign anything that says the manufacturer is responsible for the warranty work and replacement. Only JTF can offer you Piece Of Mind with **36 Month On-Site Warranty Nationwide & the Best Prices.**